

Turks and Caicos Islands Human Rights Commission
ANNUAL REPORT

2024-2025





TURKS AND CAICOS ISLANDS HUMAN RIGHTS COMMISSION

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"Promoting Your Rights"



LETTER OF TRANSMITTAL

27th January 2025

Her Excellence the Governor
Turks and Caicos Islands
GrandTurk, Turks and Caicos Islands

Dear Her Excellence the Governor,

On behalf of the Human Rights Commission, I am pleased to present the Annual Report for the fiscal year 2024-2025. The Commission has continued its efforts to safeguard and promote human rights across the Turks and Caicos Islands, despite the challenges posed by operational constraints this year.

This report provides an overview of our activities, including complaints and investigations, monitoring efforts, and education and outreach programs. We also highlight our achievements under difficult circumstances, and our plans to enhance our operations in the coming year.

The Commission remains committed to upholding the human rights of all residents in the Turks and Caicos Islands, and we look forward to working closely with the Government and other stakeholders to improve our services.

Sincerely

Marc Rawlins
Chairman



MISSION STATEMENT

To promote understanding and observance of human rights in alignment with constitutional requirements and international standards; fostering diversity, promoting and enhancing human rights protection for all people living in the Turks and Caicos Islands.



VISION STATEMENT

To be a leading institution championing good governance in the TCI, safeguarding human rights through education and engagement and becoming a catalyst for positive change.





TABLE OF CONTENTS

1	MISSION AND VISION STATEMENT	18	VOICES FOR RIGHTS: A COMMUNITY DIALOGUE
3	OUR PURPOSE	22	ENGAGEMENT WITH GOVERNMENT
4	MESSAGE FROM THE CHAIRMAN	27	ENHANCED COLLABORATION
5	MESSAGE FROM THE DIRECTOR	32	PROCEDURES AND PROTOCOLS
6	BOARD OF COMMISSIONERS	36	MONITORING
7	OFFICERS OF THE COMMISSION	46	FINANCIAL OVERVIEW
8	STAFF ENHANCEMENT & UPDATES	51	THE YEAR AHEAD
10	PUBLIC EDUCATION AND AWARENESS	52	CLOSING REMARKS

OUR PURPOSE

The Turks and Caicos Islands Human Rights Commission, an independent statutory entity, has the responsibility of upholding human rights principles in line with the Constitution Order and its 2018-revised Ordinance.

The Commission is responsible for ensuring that the government and other public institutions respect and protect the human rights of all Turks and Caicos residents. The commission disseminates relevant information to individuals and public and private sector organizations through a variety of educational channels, including but not limited to training modules, public service announcements, school extravaganzas, facility and wellness reviews, newspaper articles, and social media advertisements.

We prioritize and safeguard our independence in adherence to our guiding principles; as a result, every decision we make is supported by objective evidence. Through collaborative alliances, we strive to maximize our influence on the people and communities surrounding the islands. In pursuit of decisions that affect the human rights of the people of the Turks and Caicos, the Commission strives to empower them to the greatest extent possible. It will denounce any form of prejudice or discrimination that any group of people may face.

The Commission, in accordance with its mandate, works to ensure that human rights protection is an integral component of all legal practice, thereby guaranteeing it for all and providing meaningful remedies.



MESSAGE FROM THE CHAIRMAN

The 2024–2025 Annual Report of the Turks and Caicos Islands Human Rights Commission reflects meaningful growth in outreach, strengthened institutional processes, and a sustained focus on building a human rights culture grounded in education, accountability, and collaboration.

Over the past year, the Commission continued to advance its mandate as an independent statutory body committed to safeguarding the dignity, equality, and fundamental freedoms of all people living within the Turks and Caicos Islands with public education and awareness being a central focus. The delivery of a multifaceted strategy that combined the successful implementation of the Convention on the Rights of the Child module across government primary schools, digital engagement, media campaigns, community outreach, and the launch of the Commission's independent website, the Commission's work was further enhanced.

The Commission strengthened its monitoring and investigative functions through structured facility reviews, inspections, and reinforced complaint handling protocols. Improvements to complaint management, including improved tracking and standardized interviews, increased both efficiency and transparency.

Internally, organizational maturity advanced through the adoption of a three-year Strategic Plan, the finalization of Standard Operating Procedures and the Employee Handbook. These developments support consistent delivery of services, clearer governance, and stronger alignment with best practices. Notably, the approval for the appointment of a Deputy Director marks a key step toward operational continuity and leadership resilience.

This period however also highlighted ongoing resourcing challenges. Limited visibility on the outer islands, insufficient funding for training and community programming, and the absence of dedicated logistical support continue to constrain the Commission's ability to fully discharge its legislative mandate. Addressing these constraints will be critical to ensuring equitable access to human rights protection across all islands.

As we look to the year ahead, the Commission remains committed to strengthening stakeholder partnerships, expanding national outreach, enhancing data-driven monitoring, and increasing its influence in legislative consultation. With sustained collaboration and adequate resourcing, we are confident in building a stronger, more inclusive, and rights-based society.

On behalf of the Board, I extend sincere appreciation to our Commissioners, staff and community stakeholders for their contribution to this important work. Together, we will continue to promote the dignity and rights of every person in the Turks and Caicos Islands.



Roxann Wake-Forbes MBsPs, C.DIR
Chair, Human Rights Commission
Turks and Caicos Islands



MESSAGE FROM THE DIRECTOR

It is my privilege to present the Human Rights Commission's Annual Report for the 2024–2025 financial year. This period has been one of substantial growth, strengthened governance, and deepened engagement as the Commission continued to advance its mandate to promote, protect, and uphold human rights across the Turks and Caicos Islands.

Over the past year, the Commission made notable strides in expanding public awareness and strengthening institutional capacity. Through the implementation of our 2024–2027 Strategic Plan, we focused our efforts on education and outreach, proactive monitoring of places of detention, constructive engagement with government and civil society, and the enhancement of our internal systems and processes. Our team delivered targeted training, undertook facility reviews, responded to human rights concerns from residents and visitors, and continued to build a more visible and accessible national human rights institution.

We also made significant advancements in formalizing operational frameworks essential for accountability and strong governance. The development of Standard Operating Procedures, updated policies, and risk-based monitoring approaches has strengthened our organizational foundation and positioned the Commission for continued progress in the years ahead. These efforts have been complemented by improved reporting practices, strengthened stakeholder partnerships, and continued refinement of our public communications.

This year was not without its challenges. As the Commission navigated transitions in leadership, evolving governance expectations, and increased demands for human rights interventions, the dedication of the Secretariat remained steadfast. I extend my sincere appreciation to the staff for their resilience, professionalism, and commitment to the work of the Commission. I also acknowledge our partners across government, civil society, international organizations, and the broader community who continue to collaborate with us in advancing human rights.

As we look ahead, the Commission remains committed to strengthening its role as an independent, credible, and effective national human rights institution. We will continue to prioritize public education, support vulnerable groups, enhance our monitoring and investigative work, and foster constructive partnerships with all sectors. Importantly, we will persist in building an institution that reflects the highest standards of transparency, accessibility, and accountability.

I am grateful for the opportunity to serve as Director during this important period of growth, and I look forward to the continued advancement of human rights for all persons in the Turks and Caicos Islands.

Mrs. Kabatha Smith, BSBA

Director

Turks and Caicos Islands Human Rights Commission



BOARD OF COMMISSIONERS



Chairman
Ms. Roxann Wake-Forbes



Commissioner
Mr. Marc Rawlins



Commissioner
Mrs. Melanie Smith



Commissioner
Mr. Hungria Martinez
(Resigned)



Commissioner
Mrs. Grescelle Missick



Commissioner
Mrs. Renee Lewis

OFFICERS OF THE COMMISSION



Director
Mrs. Kabatha Smith



Finance Manager
Ms. Donisha Williams



Education and Outreach Officer
Mr. V. Samuel Lightbourn



Administrative Secretary
Mrs. Rochelle Bassett



Custodian
Ms. Nathalie Jean

Investigations Officers
Mrs. Jabrinia Gardiner

STAFF ENHANCEMENT & UPDATES



In February 2024, the Commission noted the departure of Ms. Giselle Ambrister, who had served as Administrative Secretary and Receptionist for seven years. During her tenure, she supported the day-to-day functions of the Commission and contributed to the continuity of its operations. The Commission acknowledged her service and extended best wishes as she pursued new opportunities.



In March 2024, the Commission welcomed Mr. Vernal Samuel Lightbourn as Education and Outreach Officer. A native of Providenciales, Mr. Lightbourn returned to the Turks and Caicos Islands after 16 years in the United States, where he earned a Master's degree in Social Work and gained professional experience as a social worker with the State of Florida. He brought to the Commission a strong commitment to advancing human rights through education and community engagement.



In May 2024, the Commission welcomed Mrs. Rochell Bassett as Administrative Officer. A native of Providenciales, Mrs. Bassett holds an Associate's degree in Business Administration from the Turks and Caicos Islands Community College. She brought strong organizational skills and a demonstrated commitment to fairness and equality, making her a valuable addition to the Commission's team.



In June 2024, the Commission welcomed Mrs. Kabatha Smith as Director. A native of Grand Turk, Mrs. Smith holds a Bachelor's degree in Business Management from Barry University in Miami, Florida. She began her tenure with the Commission in 2013 as Administrative Officer and was later promoted to Administrative Finance Officer. Over the years, she gained extensive experience through her service in several key roles within the organization. Her appointment as Director marked a significant step in the Commission's leadership and continuity.

STAFF ENHANCEMENT & UPDATES *(Continued)*



In July 2024, the Commission noted the departure of Commissioner Hungria Martinez, who had served on the Board of Commissioners as the community representative for Spanish-speaking residents. The Commission expressed appreciation for his service during his tenure.



In November 2024, the Commission appointed Ms. Donisha Williams as Finance Manager following a successful interview process. Ms. Williams had previously served for two years as Investigations Officer and holds a Bachelor of Science in Business Administration (Finance and Management) from the Turks and Caicos Islands Community College. Her promotion reflected both her demonstrated commitment to the Commission and her strong foundation in finance and management.



In January 2025, the Commission appointed Mrs. Jabrinia Gardiner as Investigations Officer. Mrs. Gardiner holds a Bachelor's degree in Applied Economics and International Affairs with a minor in Business from Florida State University and is pursuing a Master of Business Administration with a concentration in Business Analytics at Southern New Hampshire University. She brought over 13 years of experience in customer service and compliance skills, strengthening the Commission's investigative capacity.



In February 2025, the Commission welcomed Mrs. Grescelle Missick to the Board of Commissioners. Mrs. Missick brought nearly 20 years of experience in the financial industry and holds a Master of Business Administration (Finance) from the University of Leicester, United Kingdom. Her appointment strengthened the Commission's governance and financial oversight.

PUBLIC EDUCATION AND AWARENESS

The Human Rights Commission is mandated under Section 10(1) of the Human Rights Commission Ordinance to promote general awareness and education on human rights. This mandate is fulfilled through public education, advocacy, and collaboration with public officials and institutions.

The Commission is committed to fostering a culture of respect for human rights across the Turks and Caicos Islands by supporting educational initiatives, conducting research, and serving as a trusted source of human rights information. We believe that awareness and understanding are essential to the effective protection and promotion of human rights.



PUBLIC EDUCATION AND AWARENESS

Public education and awareness remained central to the Commission's mandate in 2024–25. During the year, the Commission implemented a multifaceted strategy combining digital outreach, school-based training, stakeholder engagement, community initiatives, and enhanced institutional visibility. These efforts strengthened public understanding of human rights and advanced the goal of embedding rights education throughout the Turks and Caicos Islands.

Digital and Media Campaigns

The Commission prioritized consistent, multilingual, and interactive social media engagement to expand accessibility and impact. Key initiatives included:

- Launch of a Weekly Public Awareness Series covering the Commission's functions, fundamental rights and freedoms, and complaint procedures.
- Introduction of Weekly Quotes and Affirmation Videos amplifying global human rights voices and empowering survivors.
- Translation of content into Haitian Creole and Spanish to promote inclusivity.
- Billboard campaign in Providenciales focusing on access to education.
- Commemorative campaigns recognizing major international and national human rights observances.

Impact: The Commission recorded approximately 53,400 media interactions across platforms, with notable growth in reach and engagement despite periodic fluctuations.



PUBLIC EDUCATION AND AWARENESS

Digital and Media Campaign Samples



Functions of the Commission

The Commission is responsible for promoting equality of opportunity and good relations between persons of different racial groups

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Article 25 Fundamental Rights and Freedoms

Right to adequate standard of living

1. Everyone has the right to a standard of living adequate for the health and well-being of himself and of his family, including food, clothing, housing and medical care and necessary social services, and the right to security in the event of unemployment, sickness, disability, widowhood, old age or other lack of livelihood in circumstances beyond his control.

2. Motherhood and childhood are entitled to special care and assistance. All children, whether born in or out of wedlock, shall enjoy the same social protection.

You have the right to have what you need so that you and your family do not go hungry, homeless or fall ill.



Turks and Caicos Islands HUMAN RIGHTS COMMISSION PROMOTING YOUR RIGHTS

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There is only one requirement for having access to protection under human rights laws. You must be a human being. It's that simple.



Weekly Quote

"The right to education is the right to opportunity. No child's future should be determined by where they were born."

-Barack Obama

Social Media Content

DID YOU KNOW?

The TCI Human Rights Commission can petition the government for the extension of new international human rights treaties.



español

AFFIRMATIONS

"I have the right to live freely and safely."

"Tengo derecho a vivir libre y seguro".

"Mwen gen dwa pou viv lib ak san danje."



Funciones de la Comisión

La labor de la Comisión consiste en colaborar con otros grupos regionales e internacionales de derechos humanos y asistir a reuniones internacionales sobre derechos humanos y realizar otras actividades relacionadas con los derechos humanos.

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DID YOU KNOW?

The Human Rights Commission conducts multi-agency stakeholder meetings to hold the government accountable for human rights infractions.



kreyòl



Depoze yon plent



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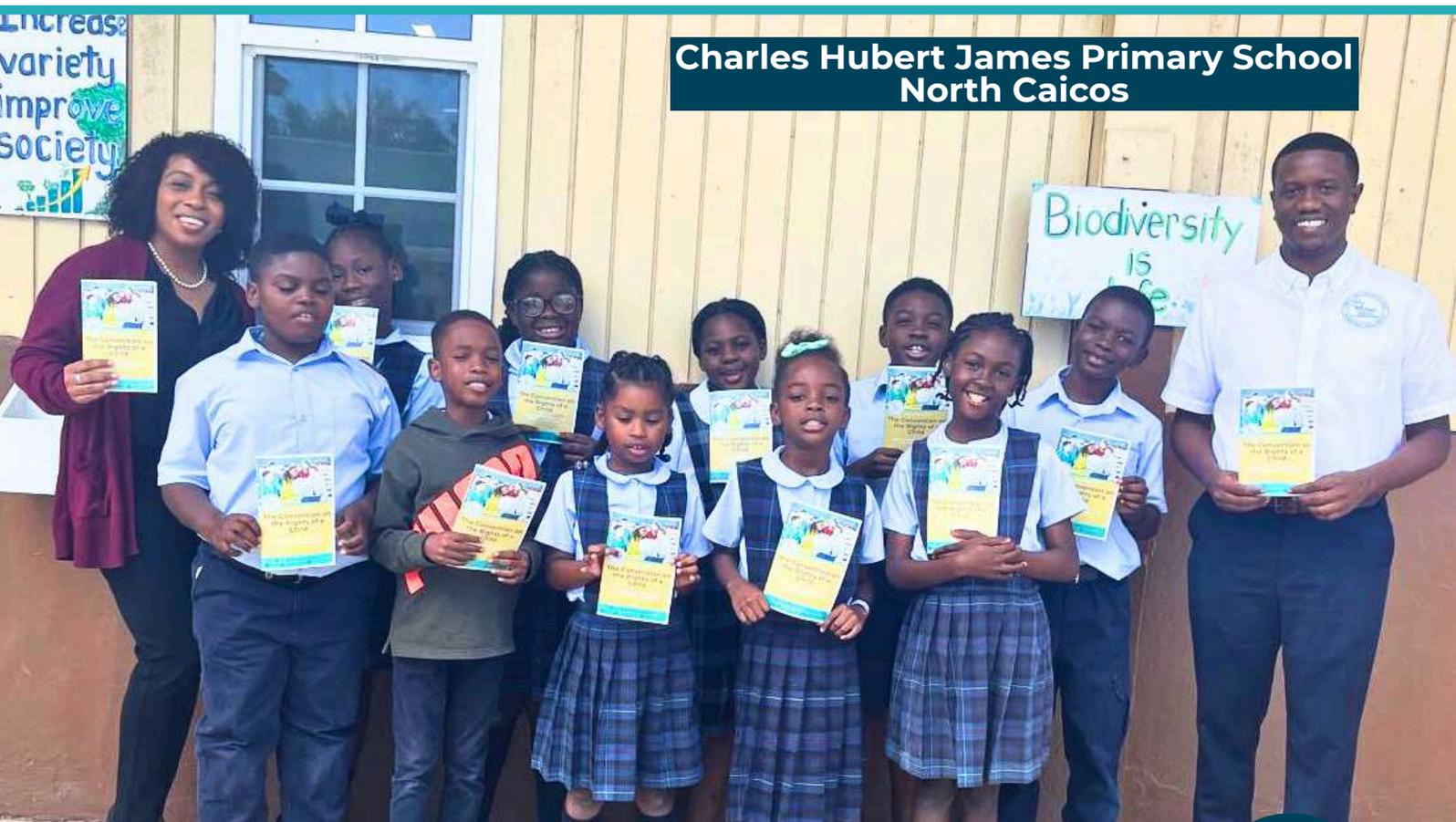
PUBLIC EDUCATION AND AWARENESS

School-Based Human Rights Education

Integrating human rights education into the national school system was a key achievement in 2024–25. The Convention on the Rights of the Child (CRC) Module was successfully delivered across government primary schools in Providenciales and the outer islands.

Training sessions featured interactive presentations, educational games, and a child-friendly booklet outlining all 54 articles of the CRC. Teachers also completed feedback surveys to support ongoing improvement of content and delivery.

Impact: The initiative reached nine of ten government primary schools across the Turks and Caicos Islands, establishing a strong foundation for sustained human rights education at the primary level.



Charles Hubert James Primary School
North Caicos

PUBLIC EDUCATION AND AWARENESS

Community Outreach and Engagement

In 2024–25, the Commission expanded its direct engagement with the public through recurring outreach initiatives and community events.

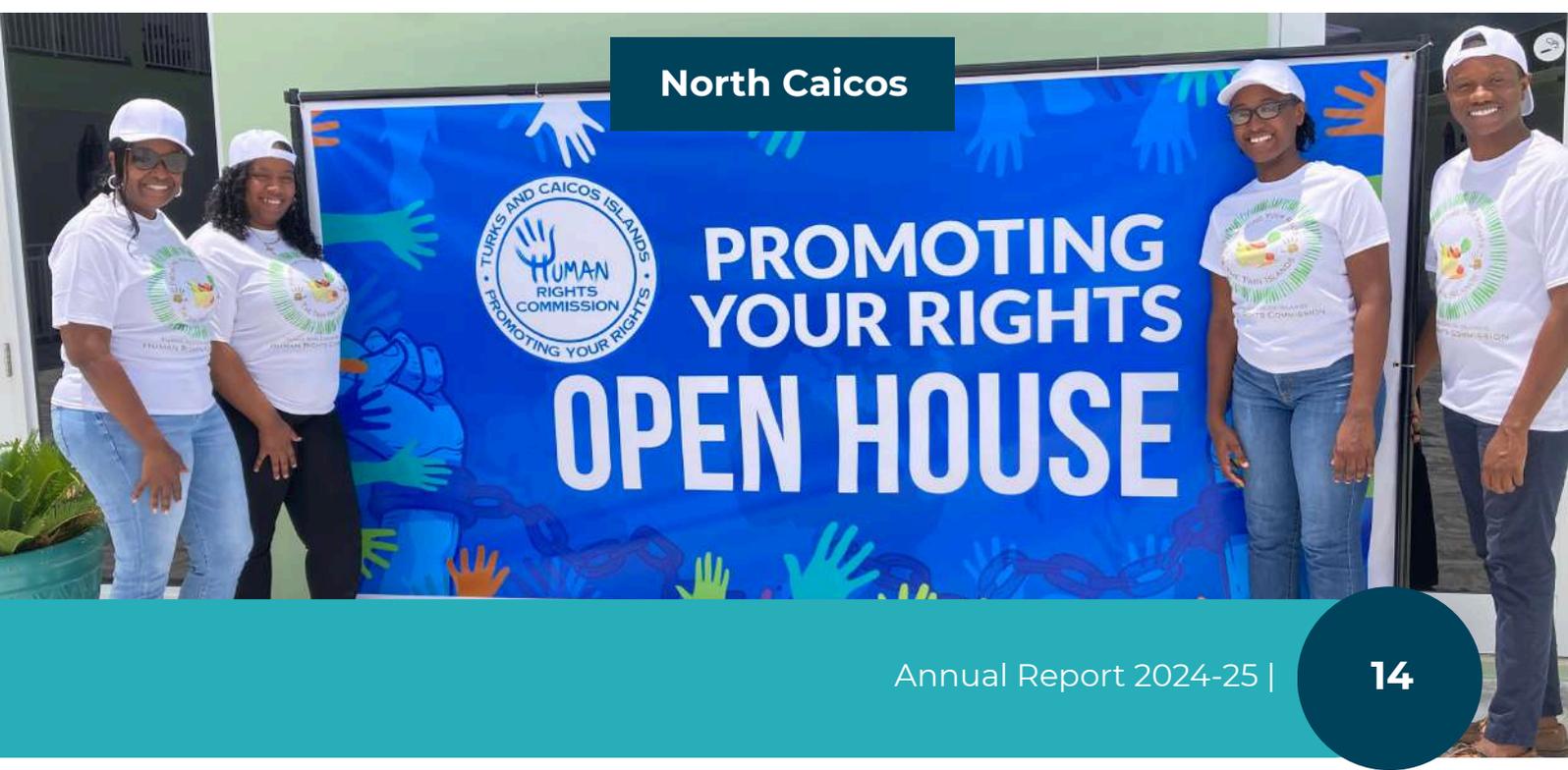
Monthly IGA Supermarket Awareness Campaigns allowed officers to distribute educational materials, answer questions, and schedule complaint appointments, reaching a diverse cross-section of the population, including foreign nationals, adults, and youth.

The Voices for Rights Panel Discussion, held on International Human Rights Day, engaged 58 participants in person and an additional 622 viewers online, focusing on Barriers to Education and Adequate Standards of Living.

An Open House in North Caicos provided residents with direct access to the Commission for a day, offering opportunities to raise concerns, file complaints, and collect free educational materials.

A proposal was also developed for community town hall meetings to strengthen grassroots engagement.

Impact: These initiatives brought human rights education directly to communities, complementing digital outreach with meaningful, face-to-face interaction.



PUBLIC EDUCATION AND AWARENESS

Training Modules and Capacity Building

In 2024–25, the Commission prioritized the development and piloting of targeted human rights training modules designed to promote the adoption of a human rights–based approach across public institutions. Draft modules were developed for HM Prison officers, immigration officers, law enforcement, and educators and students (Grades 3–4), integrating interactive tools such as games, sample case scenarios, surveys, and role-play exercises to strengthen practical understanding.

Commission officers also participated in external capacity-building programmes, including Trafficking in Persons Ordinance Training and the University of the West Indies Business Writing and Communication course, ensuring continuous professional growth.

A Civil Servants Human Rights Guide was drafted to encourage agencies to embed human rights principles, such as equality, participation, accountability, and non-discrimination, into their policies and daily operations.

Impact: Two major awareness campaigns, the CRC school training and the civil servants rollout, were developed, with the latter scheduled for implementation in FY 2025–26. These initiatives strengthen institutional capacity and lay the groundwork for a government-wide human rights–based culture.



PUBLIC EDUCATION AND AWARENESS

Publications and Institutional Visibility

In 2024–25, the Commission strengthened transparency and access to information through strategic communications, publications, and the launch of its independent website.

A total of seven educational and stance-based articles were published on key human rights topics, including detention centre reviews, adequate housing, legislative reform, the right to education, and updates to the Humanitarian Awards. Two additional awareness pieces were developed to further public understanding of human rights.

The Commission also produced four issues of the Around the HRC newsletter, tracking quarterly activities across the Turks and Caicos Islands, and issued press statements highlighting major events such as the launch of CRC school training and visits from international delegations.

The official website, launched in September 2024, serves as a central information hub, providing:

- An online complaints portal for easy public access
- Educational resources and human rights informational materials
- Excerpts of facility and annual reports
- Quarterly newsletters and published articles
- Legal documents including the HRC Act, Constitution, and relevant international conventions
- Excerpts of Board minutes to enhance institutional transparency

Together, these initiatives strengthened the Commission's visibility, accountability, and engagement with the public.



PUBLIC EDUCATION AND AWARENESS

Branding: A new Commission logo, signage, banners, and branded templates were rolled out to strengthen visibility.

Impact: These strategies ensured the public had direct, reliable access to human rights resources and the Commission's activities.



Outcomes and Achievements

The Commission measured significant progress in public awareness and outreach this year:

- Weekly Public Awareness Series launched.
- CRC Module delivered in all government primary schools.
- Independent website launched with integrated complaints portal.
- 7 articles, 4 newsletters, 3 public events, and multiple press statements published.
- Draft training modules prepared for HM Prison, Immigration, Police, Students, and a Civil Servants Guide.
- 53,400 media interactions recorded across social media platforms.
- 75% of planned public awareness outcomes achieved.

Overall Impact: 2024–25 marked one of the Commission's most productive years in advancing public education and awareness. By combining digital strategies, community engagement, school-based training, and institutional visibility, the Commission laid the groundwork for deeper, more sustained outreach in 2025–26.

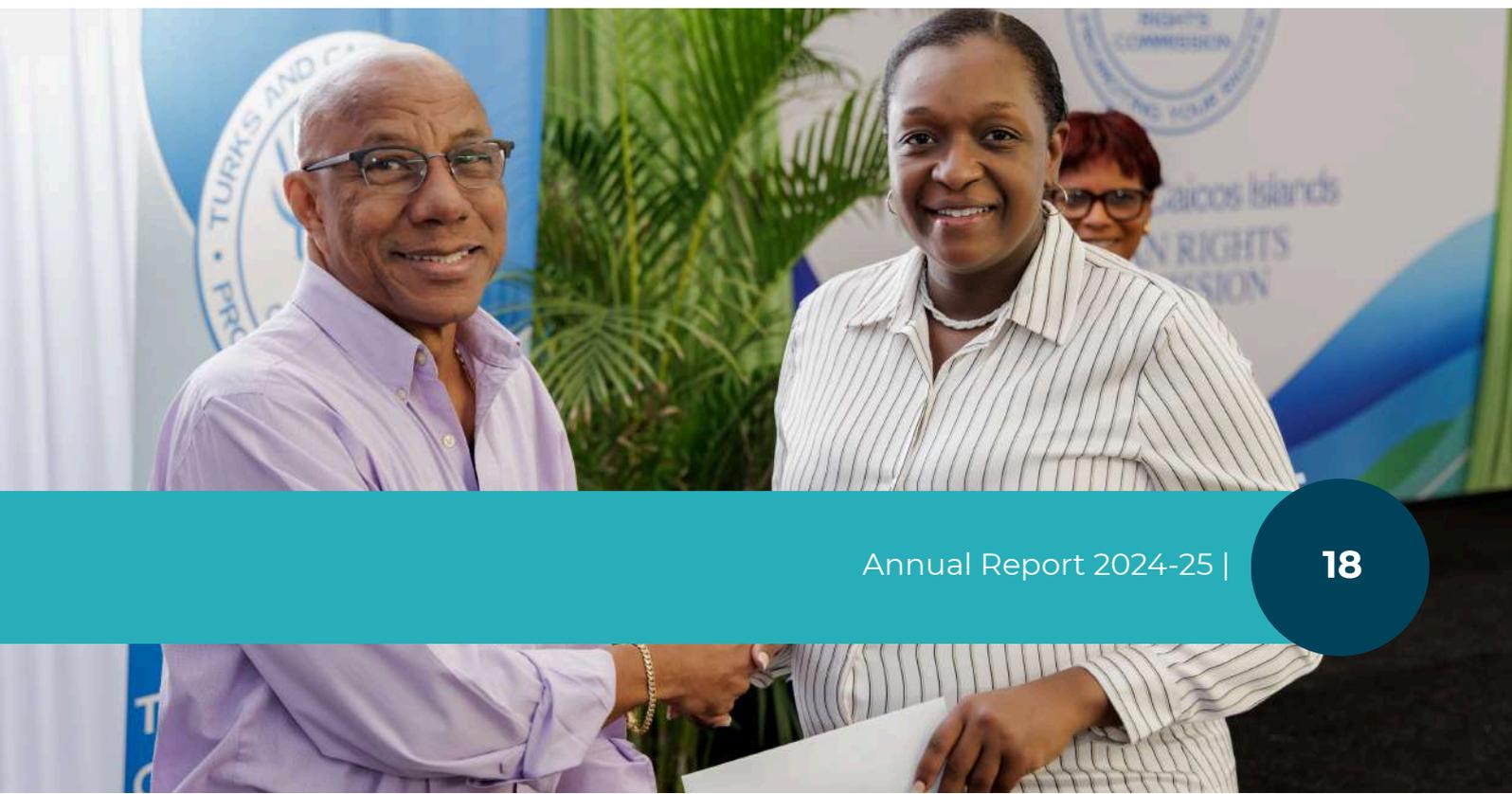
VOICES FOR RIGHTS: A COMMUNITY DIALOGUE

On December 10, 2024, the Commission commemorated International Human Rights Day with a flagship panel discussion titled “*Voices for Rights: A Community Dialogue*” at Beaches Resort. The initiative convened stakeholders, policy experts, educators, and community members to engage in constructive dialogue on two critical human rights priorities: education and housing.

The discussions highlighted persistent challenges of overcrowded schools and limited educational resources, underscoring the importance of collaborative action to ensure equitable access to quality education. Housing was also identified as a pressing concern, with affordability and accessibility raised as central issues requiring stronger policy interventions to safeguard the right to safe and adequate housing for all.

In addition to the panel sessions, the Commission promoted youth and community engagement through competitions that showcased creative expression of human rights themes. M.I.L.L.S. Institute was awarded first place in the jingle competition, while individual commendations were presented to Taisha Jean-Louis, Roce Palmer, and Graceaniqua for their outstanding submissions in the art category.

The Commission acknowledges the invaluable support of its partners and sponsors, Island Bargain, Business Solutions, Do It Center, and The Hartling Group, whose contributions ensured the success of this impactful event.





PANEL DISCUSSIONS





GRAND PRIZE WINNERS
Jingle Competition - M.I.L.L.S Institute
Art Competition
 1st Place: Ms. Taisha Jean-Louis of A. Louise Garland-Thomas High School
 2nd Place: Ms. Roce Palmer of Precious Treasures High School
 3rd Place: Ms. Graceaniqua Harvey





ENGAGEMENT WITH GOVERNMENT

Advisory Role and Legislative Review

In accordance with Section 10(1) of the Human Rights Commission Ordinance, the Commission advises and assists the Government in developing legislation and administrative procedures that uphold fundamental rights and freedoms. It reviews draft bills and ordinances to ensure alignment with international human rights standards and provides guidance on relevant treaties and conventions.

While the Commission secured some engagement with government entities during the period, challenges persist in obtaining a participatory role in legislative reviews and policy formulation. The absence of consultation on the Asylum Bill, which came into force during this reporting period despite the Commission's efforts to contribute, underscores this ongoing gap.

Addressing this barrier remains a key objective for FY 2025–26. Building on strengthened relationships and greater institutional visibility achieved this year, the Commission remains confident that progress toward fuller inclusion in legislative processes will be realized.



ENGAGEMENT WITH GOVERNMENT

In 2024–25, the Commission strengthened its engagement with government institutions, agencies, and officials to promote the consistent integration of human rights principles into governance, policymaking, and service delivery. This was achieved through multi-agency collaboration, facility reviews, legislative advisory efforts, and participation in government-led events and consultations.

While meaningful relationships were established across several sectors, the Commission continued to face challenges in securing formal participation in legislative review and policy development processes. Addressing this gap remains a key objective for FY 2025–26, supported by the progress made in visibility and inter-agency cooperation during the reporting period.

Multi-Agency Collaboration

Stakeholder Meetings:

A major multi-agency stakeholder meeting was convened in October 2024, bringing together government agencies, and other partners. The session clarified the Commission’s mandate, addressed misconceptions about its role, and developed strategies for enhanced collaboration. Supporting materials included brochures, presentations, and surveys designed to capture stakeholder feedback.

Follow-up surveys conducted in February 2025 revealed that stakeholders valued the Commission’s advocacy and responsiveness, while also highlighting areas for improvement in communication and timeliness.

Government Partnerships:

Letters and invitations were exchanged with ministries, schools, and public agencies to secure participation in outreach activities such as International Human Rights Day events, school training, and competitions. The Commission also initiated dialogue with government partners to expand outreach through town hall meetings and community campaigns.

To formalize this work, a Memorandum of Understanding (MOU) was drafted following the stakeholder meeting and is scheduled for consideration in June 2025.

ENGAGEMENT WITH GOVERNMENT

Training for Public Officers and Government School Students

Recognizing the importance of embedding human rights standards in governance, the Commission developed training modules for government employees. Draft modules were prepared for:

- Immigration officers – focusing on humane and compliant enforcement approaches.
- Prison and detention facility officers – emphasizing dignity, safety, and detainee and officer rights.
- Police and law enforcement officers – reinforcing human rights standards in policing.

In addition, a Children's Rights Module was developed to promote understanding of both the rights and responsibilities of children, grounded in the UN Convention on the Rights of the Child (CRC). The module was designed to build awareness among students of their entitlements, such as access to education, protection, and the right to be heard, while also emphasizing their responsibilities toward peers, families, and communities.

By February–March 2025, the Children's Rights Module had been successfully delivered in government primary schools, while the training modules for immigration, prison, and police officers were completed in draft form and scheduled for rollout in 2025–26.



ENGAGEMENT WITH GOVERNMENT

Facility Engagement and Reviews

The Commission actively engaged with government-managed facilities to monitor conditions and promote compliance with human rights standards.

Detention Centres and Prisons:

- Conducted a review of the South Dock Detention Centre in September 2024, overcoming initial access challenges and submitting a debrief for government consideration.
- Completed a facility review of His Majesty's Prison, Grand Turk in January 2025, with findings published and shared with government partners.
- Conducted unannounced inspections of detention facilities to reinforce oversight authority and ensure accountability.

Police Engagement:

Developed a draft training module for police and detention officers, informed by needs identified during facility reviews and consulted with HM Prison Superintendent on human rights training possibilities.

School Engagement:

Delivered CRC training across all government primary schools in Providenciales, North and Middle Caicos, and Grand Turk, in collaboration with school administrators and the Ministry of Education.

In total, six formal facility visits were conducted, with 27 recommendations issued to government and private entities. An 80% implementation rate was achieved for facility-related recommendations, demonstrating institutional responsiveness.



ENGAGEMENT WITH GOVERNMENT

Legislative Engagement and Policy Advisory

The Commission sought to expand its role in reviewing and advising on government legislation.

- Independently reviewed the draft Asylum Bill, preparing recommendations for the Board. While these were not advanced, the review reflected the Commission’s determination to contribute to legislative development even without formal invitation.
- Initiated work on the Annual Human Rights Statement, which will consolidate recommendations made to government entities and track compliance going forward. Completion is set for the end of financial year 2025-26 to establish a period of consistency.

Developed plans to pursue direct dialogue with the Premier and Attorney General in 2025–26, with the aim of institutionalizing consultation on legislation and policy that affect rights and freedoms.

Government Events and Representation

The office of the Commission alongside its governance body engaged directly in several government-hosted events during the year, reinforcing collaboration and demonstrating solidarity on cross-sectoral human rights issues.

- Participated in the Trafficking in Persons (Prevention) Ordinance Training, hosted by the Department of Gender Affairs.
- Attended the International Women’s Day Expo hosted by Gender Affairs
- Attended the 27th Annual High School HIV/AIDS Debate hosted by the Ministry of Health and Human Services.
- Attended the Parliamentary Swearing-In Ceremony, underscoring the importance of legislative and institutional accountability.
- Supported the Border Force inauguration, reflecting the Commission’s role in ensuring rights-based approaches to national security and immigration enforcement.



ENHANCED COLLABORATION

Under Section 10(1)(e) of the Human Rights Commission Ordinance, the Commission is mandated to consult and cooperate with individuals, organizations, and agencies involved in the promotion and protection of human rights. This responsibility positions the Commission as a key convener and partner in fostering a culture of human rights across the Turks and Caicos Islands.

Through ongoing collaboration, the Commission seeks to strengthen collective action, share expertise, and build national capacity to advance human rights education, advocacy, and protection.



ENHANCED COLLABORATION

Throughout the 2024–25 financial year, the Commission strengthened its role as a convener and partner, advancing collaboration with government, civil society, and community organizations. These efforts reinforced the Commission’s statutory mandate, expanded its reach, and enhanced its ability to safeguard human rights across the Turks and Caicos Islands.

Support for Stakeholder Initiatives

The Commission continued to stand alongside key stakeholders by supporting their initiatives and campaigns. These included:

- Special Education Needs Debate, affirming inclusive education.
- Red Cross Darkness to Light program, equipping adults to protect children from abuse.
- Department of Gender Affairs’ 16 Days of Activism campaign, promoting gender equality and combating trafficking in persons.
- International Women’s Day Exposition, celebrating women’s empowerment.

These engagements underscored the Commission’s commitment to collaboration as a means of strengthening advocacy and protection efforts across the islands.



ENHANCED COLLABORATION

Training and Capacity Building

Enhanced collaboration also extended to shared training and professional development:

- Anti-Trafficking in Persons Training (November 2024), delivered with the Department of Gender Affairs, strengthened understanding of the human rights dimensions of trafficking and improved victim support systems.
- Employment Law Seminar (March–April 2025), hosted by the Attorney General’s Chambers, deepened the Commission’s knowledge of labor rights and compliance standards.
- DAT Professional Development Training (September 2024) improved staff communication, teamwork, and organizational effectiveness.

Community Dialogue and Public Platforms

The Commission also expanded collaborative public engagement platforms. The “Voices for Rights” Community Dialogue, held on International Human Rights Day in December 2024, convened educators, policy experts, community leaders, and citizens to address challenges in education and housing. This forum highlighted the role of multi-stakeholder engagement in shaping rights-based solutions.



ENHANCED COLLABORATION

Stakeholder Feedback and Continuous Improvement

To guide future collaboration, the Commission completed its first Stakeholder Engagement Survey in February 2025. Findings highlighted the Commission's advocacy, responsiveness, and policy influence, while also identifying opportunities to enhance communication, reduce response times, and expand outreach. These insights are being integrated into engagement strategies for 2025–26, alongside plans for a broader public-facing assessment.

Outcomes and Impact

The Commission's efforts to strengthen collaboration during the 2024–25 financial year yielded measurable outcomes that enhanced its visibility, accountability, and effectiveness as a national human rights institution.

Stronger Interagency Coordination

80% of recommendations from facility monitoring visits were accepted or implemented, demonstrating increased responsiveness from government agencies and improved compliance with human rights standards.

The revived Multi-Agency Stakeholder Meeting and forthcoming Memorandum of Understanding established a foundation for structured, long-term interagency collaboration.

Expanded Community Reach

Partnerships with NGOs such as The Orchard TCI directly addressed barriers to education and healthcare for vulnerable families, strengthening social equity and service access.

The Commission's presence at public events, including the Special Education Needs Debate, the Red Cross Darkness to Light Program, and the International Women's Day Exposition, amplified awareness and fostered shared responsibility for advancing rights.



ENHANCED COLLABORATION

Institutional Influence

Despite challenges in legislative collaboration, the Commission's strengthened relationships with key entities such as the Informal Settlements Unit, HM Prison Services, and immigration and police authorities marked progress in fostering long-term accountability.

The Commission's consistent participation in national ceremonies and training initiatives further positioned it as a critical stakeholder in promoting fairness, equality, and justice.



PROCEDURES AND PROTOCOLS

Institutional and Structural Framework

During the 2024–25 financial year, the Commission made significant progress in strengthening its institutional framework to support more efficient, transparent, and consistent operations. These structural improvements have enhanced the Commission’s ability to plan strategically, deliver on its mandate, and ensure that all functions are executed in alignment with established standards and best practices.

The adoption of a three-year Strategic Plan (2024–2027) provided a clear roadmap for the Commission’s priorities, defining measurable goals and outcomes across key areas such as education, advocacy, monitoring, and institutional capacity. Complementing this, the finalization of Standard Operating Procedures (SOPs) and the HRC Staff Handbook established uniform guidance for internal operations, promoting accountability and consistency in the management of cases, outreach, and administrative processes.

Operationally, the Commission introduced formal procedures for case intake and facility assessment forms to standardize data collection and strengthen the accuracy of facility review reports. These tools have improved efficiency, enhanced documentation quality, and ensured that recommendations are evidence-based and aligned with human rights standards.

Looking ahead, the Commission will continue to build on this foundation through the development of additional policies and procedures in FY 2025–26. These efforts will further strengthen institutional governance, reinforce staff capacity, and enhance the overall effectiveness of the Commission’s work.





PROCEDURES AND PROTOCOLS

Development and Adoption of the Three-Year Strategic Plan

The Commission successfully developed and adopted a comprehensive three-year Strategic Plan to guide its operations from 2024 to 2027. This plan establishes clear strategic objectives and thematic priorities aimed at strengthening the institutional framework, enhancing organizational effectiveness, and advancing the protection and promotion of human rights across the Turks and Caicos Islands. Through this structured roadmap, the Commission has reinforced its commitment to transparency, accountability, and measurable impact in fulfilling its statutory mandate.

Finalization of the Human Rights Commission Handbook

The Commission finalized the draft Human Rights Commission Handbook, a key governance tool designed to strengthen the institutional framework and guide the consistent application of policies and procedures. The Handbook consolidates the Commission's operational protocols, staff responsibilities, and administrative guidelines into a single reference document, promoting transparency, accountability, and efficiency in day-to-day operations. Its completion represents a significant step toward institutional strengthening and the standardization of practices across all functional areas of the Commission.

Development of Standard Operating Procedures (SOPs)

During the reporting period, the Commission undertook the development of comprehensive Standard Operating Procedures (SOPs) aligned with the respective job descriptions of all staff members. This initiative was designed to strengthen institutional efficiency, ensure consistency in service delivery, and reinforce accountability across all operational areas. The SOPs clearly define roles, responsibilities, and workflows, thereby enhancing coordination, promoting transparency, and supporting the effective implementation of the Commission's mandate. This development marks a significant step in fortifying the Commission's governance and operational framework.

PROCEDURES AND PROTOCOLS

Development and Strengthening of Operational Policies and Frameworks

During the reporting period, the Commission advanced the development and adoption of key policies and operational frameworks to enhance institutional efficiency and accountability. A structured facility assessment matrix was introduced to guide data collection during site reviews, enabling a standardized evaluation of conditions and clearer identification of areas requiring urgent attention. The case management system was also strengthened through the implementation of case coding for client files and the introduction of formal written responses upon case closure, ensuring improved documentation and client communication.

These initiatives have significantly reinforced the Commission's monitoring and reporting capacity, with additional policies to be introduced in the upcoming financial year to further strengthen the operational framework.



EMPLOYEE
HANDBOOK

PROCEDURES AND PROTOCOLS: Key Outputs

Category	Output
Policies and SOPs	HRC Staff Handbook finalized; SOPs standardized across all roles
Complaint Management	Complaint intake register, classification sheets, and tracking matrix adopted
Educational Campaigns	Weekly awareness series launched; CRC Module rolled out in all government primary schools
Guidance Materials	Pamphlets on complaint procedures; Human Rights Guide for Civil Servants developed
Workshops and Training	3 public workshops conducted; new training modules drafted for HM Prison, Immigration, and Police
Newsletters	4 quarterly newsletters produced and published online
Newspaper Articles	7 thematic articles published
Social & Press Engagement	53,400 press and social media interactions recorded
Facility Monitoring	6 formal inspections conducted; 4 reports published; 27 recommendations submitted (10 from facility reviews)



MONITORING

A core function of the Human Rights Commission is to monitor, investigate, and address alleged violations of human rights within the Turks and Caicos Islands. This responsibility, established under the Human Rights Commission Ordinance, ensures that individuals have access to an independent body empowered to review concerns related to the infringement of their fundamental rights and freedoms.

Through this mandate, the Commission provides a confidential and impartial avenue for residents to file complaints, whether arising from actions of public authorities or other entities impacting human rights. Each complaint is carefully assessed, investigated where appropriate, and addressed in accordance with due process and the principles of fairness, equality, and accountability.

The Commission's monitoring role extends beyond individual cases. It includes regular facility reviews of detention centers, prisons, police stations, and other public institutions to evaluate living conditions, treatment of persons, and compliance with human rights standards. Findings from these reviews inform the Commission's reports and recommendations to government and relevant agencies, supporting systemic improvements and policy reform.

Through its continued vigilance and responsiveness, the Commission works to uphold the dignity of every person and to promote respect for human rights in both governance and daily life.



MONITORING

Strengthening Oversight and Accountability

Throughout 2024–25, the Commission advanced its monitoring and case management mandate with an emphasis on detention oversight, facility reviews, and systematic complaint handling. These efforts reinforced institutional accountability, strengthened compliance mechanisms, and ensured more consistent protection of human rights across the Turks and Caicos Islands.

Building on the enhanced rights-based assessment framework and formalized inspection schedules established earlier in the year, the Commission conducted six formal inspections across detention centers, prisons, and police facilities. These visits, both scheduled and unscheduled, provided comprehensive insights into conditions of detention, treatment of persons, and institutional practices.

- **Q1 (Apr–Jun 2024):** A comprehensive review of the Providenciales Police Stations was completed, with the report and recommendations finalized and submitted to relevant authorities.
- **Q2 (Jul–Sep 2024):** Inspections of the South Dock Detention Center and the Grand Turk Police Station identified access challenges and the need for enhanced human rights training among law enforcement personnel.
- **Q3 (Oct–Dec 2024):** An unscheduled detention center inspection reaffirmed the Commission’s statutory authority to conduct visits without restriction and its commitment to safeguarding detainees.
- **Q4 (Jan–Mar 2025):** His Majesty’s Prison in Grand Turk was reviewed, followed by an impromptu detention center visit in March, reinforcing transparency and accountability within custodial settings.

MONITORING

Strengthening Oversight and Accountability (*continued*)

These inspections produced four detailed monitoring reports and 27 actionable recommendations, of which approximately 80% were accepted or implemented by relevant authorities. The strong rate of compliance reflects an increasing recognition of the Commission's oversight role and its value in improving standards of care, facility management, and respect for human rights.

As part of its continued efforts to strengthen evidence-based oversight, the Commission is exploring the implementation of a Facility Review Data Management System to support the consolidation and analysis of facility monitoring data. This system will align with core human rights conventions and constitutional protections, enabling the identification of patterns and systemic challenges. The Commission anticipates that additional funding may be required to establish this system but remains committed to pursuing cost-effective options to ensure sustainability. Once implemented, the tool will enhance reporting accuracy and directly inform the Compliance Report scheduled for publication at the end of FY 2025–26.



COMPLIANCE



MONITORING

The Commission is mandated to receive complaints from individuals or groups, whether submitted orally, electronically, or in writing, normally within six months of the alleged contravention. In exceptional cases, it could consider matters up to two years later, with each complaint formally recorded to ensure proper review. (Human Rights Commission Ordinance, Section 12)

47

A total of 47 complaints were lodged, spanning a wide range of human rights issues.

The single largest category was legal status matters (e.g., passports, PRC, and islander status), which accounted for the highest proportion of cases at 19% of the total intake.

19



MONITORING

Case Management and Complaints Oversight

Case management remained a core component of the Commission’s mandate in 2024–25, ensuring that human rights concerns were addressed promptly and fairly. A total of 47 complaints were received during the year, covering a broad range of issues. The largest category related to legal status matters, including passports, PRC, and islander status, which represented 19% of total cases.

Quarterly Intake: Complaints fluctuated throughout the year, with 9 in Q1, a peak of 20 in Q2, 6 in Q3, and 12 in Q4. Reported issues included police conduct, labour disputes, access to government services, domestic violence, school placement, and statelessness.

Investigations: Of the 47 complaints, 18 cases were formally investigated. By year-end, 70% of investigations were completed, while 30% remained ongoing.

System Improvements: Case management efficiency was strengthened through the introduction of a Complaint Tracking Framework, incorporating intake registers, classification sheets, and a digital tracking matrix. Standard Operating Procedures (SOPs) were formalized to ensure professionalism and procedural fairness.

Additionally, preliminary interviews were institutionalized to provide the investigator with concise case summaries prior to formal engagement. This improvement enabled the early identification of potential breaches, better preparation for client interviews, and more effective time management, enhancing both the quality and efficiency of investigations.

These measures have strengthened the Commission’s capacity to manage complaints systematically, improve response times, and ensure transparency and consistency in the handling of human rights matters.



MONITORING

Outcomes and Institutional Impact

Monitoring findings and complaint outcomes were consolidated into structured reports shared with government entities and relevant institutions. Engagement with six agencies supported remediation of identified violations. Overall, 75% of monitoring objectives were achieved, demonstrating the effectiveness of the structured oversight plan.

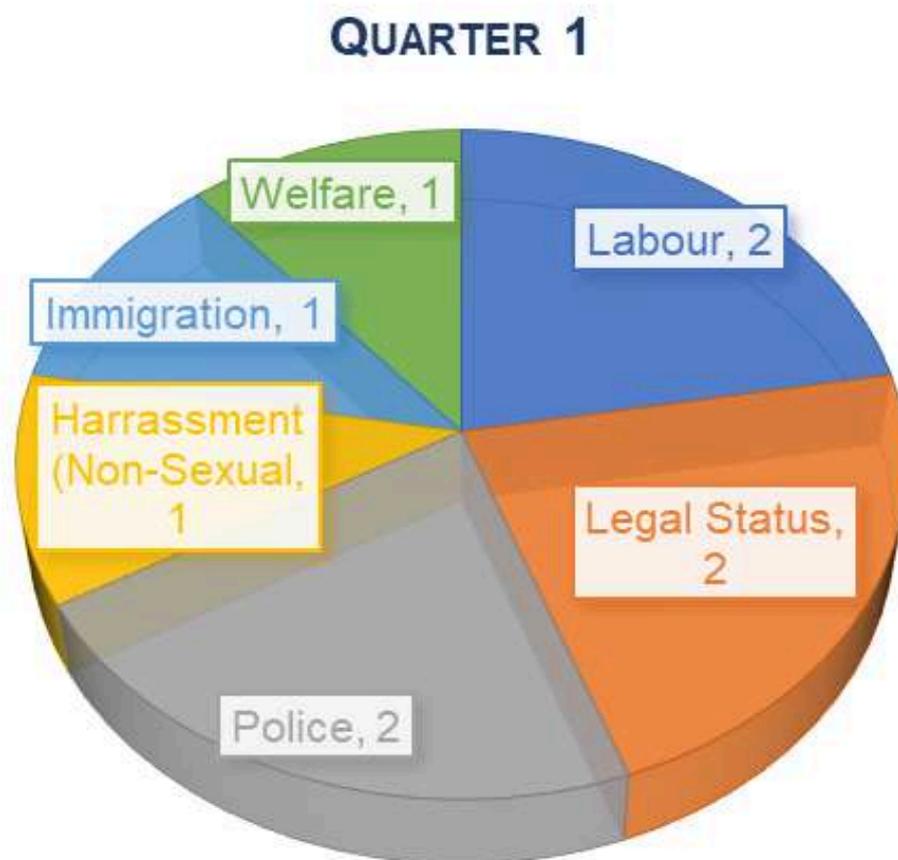
The 2024–25 period marked a pivotal year for the Commission’s monitoring and case management functions. Through six facility reviews, 47 formal complaints, and an 80% implementation rate of recommendations, the Commission demonstrated its growing influence and effectiveness as a national human rights institution. By combining an improved routine inspection plan with strengthened complaint handling systems, the Commission laid a stronger foundation for accountability, transparency, and protection of human rights this period.

MONITORING

Case Management – Quarterly Summaries

Quarter 1 (April-June 2024)

The Commission received nine complaints during the first quarter of the reporting year. The majority of cases involved labor disputes, legal status issues, and police-related concerns, each accounting for two matters. Additional complaints included harassment, immigration, and welfare. This quarter demonstrated the diversity of issues raised, with early emphasis on workplace rights and interactions with law enforcement.



MONITORING

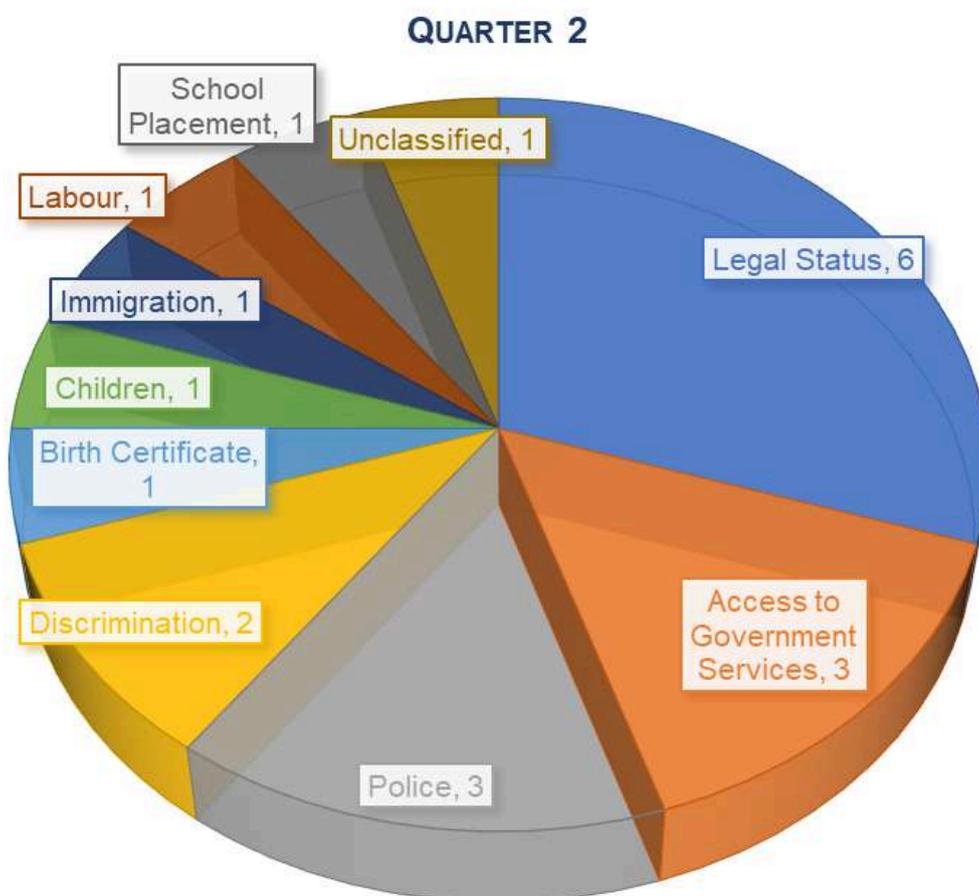
Case Management – Quarterly Summaries

Quarter 2 (July–September 2024)

Case intake rose significantly during the second quarter, with 20 complaints received, the highest for the reporting year. The most frequent issue involved legal status matters (six cases), followed by access to government services (three), police conduct (three), and discrimination (two). Additional complaints related to school placement, immigration, and labour disputes were also recorded.

A small number of cases were categorized as unclassified (pending review), reflecting instances where additional information was required to accurately determine the nature of the alleged rights violation.

This quarter underscored growing public concern regarding documentation challenges, equitable access to services, and fair treatment, demonstrating the Commission’s continued relevance as a mechanism for redress and oversight.



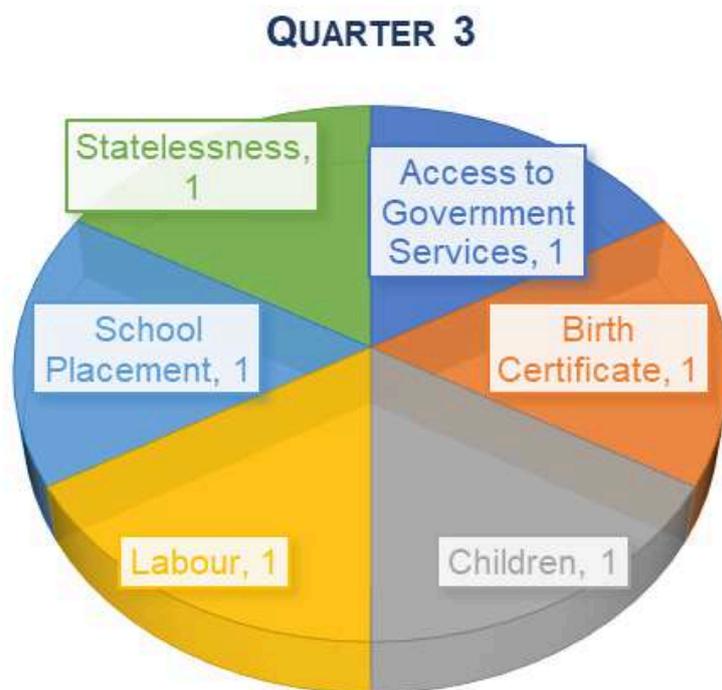
MONITORING

Case Management – Quarterly Summaries

Quarter 3 (October–December 2024)

The third quarter recorded a total of six complaints, marking a notable decrease from the previous period. Despite the lower intake, the cases reflected a diverse range of human rights concerns, including single instances related to access to government services, birth registration, children’s rights, labour matters, school placement, and statelessness.

The balanced distribution of complaints during this quarter demonstrates the breadth of the Commission’s mandate and its continued accessibility to the public, even in periods of reduced case volume. The variety of issues reported also underscores the Commission’s ongoing role in addressing individual grievances while monitoring broader systemic trends affecting rights protection in the Turks and Caicos Islands.



MONITORING

Case Management – Quarterly Summaries

Quarter 4 (January–March 2025)

In the final quarter, the Commission received 12 complaints, reflecting a moderate increase from the previous period. The main issues reported included access to government services and birth registration (two cases each), along with single cases related to domestic violence, immigration, judicial matters, labour, and legal status.

A few cases remained pending classification pending further assessment to accurately determine the nature of the alleged rights violations.

The diversity of complaints during this quarter highlights the Commission’s role as a central avenue for addressing a wide range of human rights concerns, from access to essential services and documentation to matters of personal safety and justice.



FINANCIAL OVERVIEW

The Commission’s budget provides the essential foundation for fulfilling its mandate to promote and protect human rights throughout the Turks and Caicos Islands. As the newly appointed Director, I have undertaken a detailed review of the Commission’s financial framework to assess how effectively current resources support the institution’s statutory responsibilities. This assessment highlights both the dedication of the team in achieving meaningful outcomes and the urgent need for enhanced financial investment to ensure sustainability and equitable national reach.

Having officially assumed office in June 2024, following nine months in an acting capacity, I inherited a budget that had already been approved for the financial year. While the Commission has exercised strong fiscal discipline and prudent management, the current allocation remains insufficient to meet the full scope of our mandate. The existing structure limits our ability to expand visibility, strengthen outreach, and build institutional capacity at the level required to serve all islands effectively.

This section outlines the Commission’s financial performance for FY 2024–25, key areas of expenditure, and the resource challenges that continue to shape our operations. It also provides the basis for understanding the financial priorities identified for FY 2025–26 and beyond.





FINANCIAL OVERVIEW: Approved Budget

GOVERNMENT OF THE TURKS AND CAICOS ISLANDS
 Estimates of Income and Expenditure for April 2024 - March 2025
 HUMAN RIGHTS COMMISSION

	2022/2023	2023/2024			2024/2025	2026/2026	2026/2027
	Unaudited Actuals	Approved Budget	Revised Budget	Forecast Outturn	Estimate	Forward Estimate	Forward Estimate
Subvention from TCIG	411,752	536,761	536,761	536,761	536,761	536,761	536,761
TOTAL INCOME	411,752	536,761	536,761	536,761	536,761	536,761	536,761
Salaries	195,734	275,665	275,665	216,468	275,665	275,665	275,665
Wages	11,700	15,600	15,600	15,600	15,600	15,600	15,600
Allowances	10,550	20,570	20,570	13,380	20,570	20,570	20,570
National Insurance Contributions	9,092	13,385	13,385	12,172	15,834	15,834	15,834
National Health Insurance Contributions	6,142	9,022	9,022	7,585	9,022	9,022	9,022
Employer's Contribution on Pension	-	5,710	5,710	-	-	-	-
Pensions & Gratuities	-	8,450	8,450	25,520	5,121	5,121	5,121
Employment Costs	233,218	348,402	348,402	290,726	341,812	341,812	341,812
Local Travel, Accom & Subsistence	5,000	5,000	5,000	5,000	5,000	5,000	5,000
International Travel, Accom & Subsistence	7,000	7,000	7,000	-	7,000	7,000	7,000
Utilities	6,486	6,486	6,486	6,486	6,486	6,486	6,486
Communications Expenses	12,000	12,000	12,000	12,000	12,000	12,000	12,000
Office Expenses	8,000	8,000	8,000	8,000	8,000	8,000	8,000
Bank Fees	1,800	1,800	1,800	1,200	1,800	1,800	1,800
Rental of Assets	52,524	52,524	52,524	52,524	52,524	52,524	52,524
Maintenance Expenses	2,000	2,000	2,000	2,000	2,000	2,000	2,000
Other Supplies, Materials and Equipment	4,410	4,410	4,410	4,410	4,410	4,410	4,410
Hosting and Entertainment	1,000	1,000	1,000	1,000	1,000	1,000	1,000
Training	10,000	10,000	10,000	10,000	10,000	10,000	10,000
Advertising and Promotions	18,139	18,139	18,139	31,662	24,729	24,729	24,729
Board Expenses	54,500	54,500	54,500	54,500	54,500	54,500	54,500
Audit/ Accounting Fees	2,000	2,000	2,000	-	2,000	2,000	2,000
Other Operating Expenses	3,500	3,500	3,500	3,500	3,500	3,500	3,500
Operating Costs	188,359	188,359	188,359	192,282	194,949	194,949	194,949
Total Expenditure	421,577	536,761	536,761	483,008	536,761	536,761	536,761
Surplus before Capital Expenditure	(9,825)			53,753	-	-	-
Capital Expenditure	-	-	-	-	-	-	-
Net Surplus/Deficit	(9,825)	-	-	53,753	-	-	-



FINANCIAL OVERVIEW: Approved Budget

GOVERNMENT OF THE TURKS AND CAICOS ISLANDS
 Estimates of Human Resources for April 2024 - March 2025
 HUMAN RIGHTS COMMISSION

Human Rights Commission	2023/2024		2024/2025	
	Human Resources	Payroll Cost Estimate	Human Resources	Payroll Cost Estimate
Director	1	85,345	1	85,345
Office Administrator/Finance Officer	1	57,200	1	57,200
Education/Community Outreach Officer	1	49,920	1	49,920
Administrative Secretary/Receptionist	1	34,320	1	34,320
Investigative/Case Worker	1	48,880	1	48,880
Salary Staff	5	275,665	5	275,665
Cleaner	1	15,600	1	15,600
Waged Staff	1	15,600	1	15,600
HUMAN RIGHTS COMMISSION	6	291,265	6	291,265

FINANCIAL OVERVIEW

Resource Constraints

The budgetary constraints significantly affect the Commission's ability to maintain a consistent presence across all islands. Presently, the allocation is barely adequate to support operations on Providenciales, leaving limited to no visibility on the outer islands, an essential component of building community trust and awareness. The absence of dedicated funding for public training, workshops, and community engagement further restricts the Commission's ability to deliver widespread education and awareness initiatives, which are central to its legislative mandate.

Similarly, there are no provisions for branding and visibility materials, such as tents, uniforms, or promotional resources that would help establish the Commission's presence and identity in public spaces. The advertising budget, which should fund media campaigns and public education articles, is too limited to accommodate these needs without compromising outreach or communication efforts.

Staff development and retention also remain critical challenges. Given the scarcity of human rights expertise within the local workforce, investing in capacity building, training, and team engagement is vital. However, these activities are not adequately supported within the current budget. Without sustained opportunities for professional growth and morale-building initiatives, retaining skilled personnel, who gain significant institutional knowledge through experience, becomes increasingly difficult.

Operational limitations extend further to logistics. The Commission currently operates without an organizational vehicle, despite the travel-intensive nature of its mandate. The existing local travel budget is expected to cover both operational field visits and Board travel, making it impossible to conduct outer island visits without adversely affecting other operational areas. The international travel budget also falls short of market realities, covering the participation of only one officer annually, with no flexibility for rising costs of airfare, accommodation, or international representation.

FINANCIAL OVERVIEW

Resource Constraints (continued)

Another key concern has been the absence of a Deputy Director, a critical leadership role necessary to ensure operational continuity and support to the Director. This gap placed an unsustainable burden on the Director and the Commission’s staff for several years. While the position was finally approved in January 2025, its absence for most of the reporting period underscored the urgent need for a strengthened organizational structure.

Despite these challenges, the Commission has continued to demonstrate strong fiscal discipline and strategic resource management, redirecting funds where possible to sustain essential activities and uphold its core functions. However, to operate effectively and fulfill its statutory obligations, the Commission urgently requires enhanced and sustainable funding. Increased investment would allow for:

- Greater visibility and engagement across all islands, ensuring equitable access to the Commission’s services;
- Dedicated funding for training, workshops, and public awareness initiatives;
- Acquisition of vehicles and operational resources to facilitate outreach and inspections;
- Strengthened capacity for staff development, retention, and institutional resilience; and
- The establishment of a robust logistical and administrative framework to support expansion and continuity.

With appropriate funding, the Human Rights Commission will be better positioned to deliver on its mandate, foster a stronger culture of human rights, and ensure that the people of the Turks and Caicos Islands, on every island, benefit from equal access to protection, education, and advocacy.





THE YEAR AHEAD

Looking ahead to FY 2025–26, the Human Rights Commission will focus on consolidating institutional progress, expanding national visibility, and strengthening operational capacity to deliver on its mandate more effectively. Building on the lessons and achievements of the past year, the Commission's priorities will center on deepening public engagement, advancing legislative collaboration, and embedding human rights–based principles across all sectors of governance.

A key focus will be the implementation of the Civil Servants Human Rights Guide and the rollout of sector-specific training modules for immigration, prison, and police officers. These initiatives will strengthen public sector understanding of human rights obligations and help embed rights-based decision-making into day-to-day operations.

The Commission also intends to broaden its national footprint, ensuring greater accessibility to residents on all islands. This will include expanding community outreach programmes, increasing presence through public education campaigns, and improving logistical capacity, particularly through the acquisition of vehicles and enhanced visibility tools.

The development and integration of a Facility Review Data Management System will further enhance the Commission's evidence-based monitoring and compliance work, allowing for more precise tracking of human rights trends and the publication of the first National Compliance Report at the end of the financial year.

Internally, the Commission will continue to strengthen its organizational framework, guided by its three-year Strategic Plan (2024–2027). The appointment of a Deputy Director marks a significant step toward improving leadership continuity and operational stability. In parallel, the Commission will pursue additional funding and partnership opportunities to sustain its education, outreach, and institutional strengthening initiatives.

Despite ongoing financial and structural challenges, the Commission remains steadfast in its commitment to protecting and promoting the rights and freedoms of all people in the Turks and Caicos Islands. Through innovation, collaboration, and accountability, the year ahead will mark a period of continued growth, resilience, and renewed national impact.

CLOSING REMARKS

The Human Rights Commission remains steadfast in its commitment to advancing dignity, equality, and justice for all people of the Turks and Caicos Islands. The accomplishments outlined in this report reflect the dedication of our staff, the guidance of our Board, and the support of our national and community partners who share in this mission.

As we move into the next financial year, the Commission will continue to build on the progress made, strengthening institutions, deepening partnerships, and working tirelessly to ensure that human rights are respected, protected, and realized for every individual across these islands.

With sustained collaboration, adequate resourcing, and shared determination, the Commission is confident that the year ahead will mark another meaningful step toward a more just, inclusive, and rights-based Turks and Caicos Islands.

Mrs. Kabatha Smith

Director

Turks and Caicos Islands Human Rights Commission



Turks and Caicos Islands Human Rights Commission 2024-2025 Annual Report

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